

PARENTS' FEEDBACK (2019-2020)

The Parents' feedback is collected in order to assess the overall satisfaction level of parents towards the institution. The parameters considered for feedback are: atmosphere of the college, satisfaction level of the examination system, behaviour of teaching and non-teaching staffs etc. The feedback was evaluated on a five-point scale viz. Poor, Average, Good, Very Good and Excellent. A total of 26 parents were included in this feedback.

PARENTS' FEEDBACK ANALYSIS

A. Tabular Analysis of Parents' Feedback

1. Parents' Response in Number

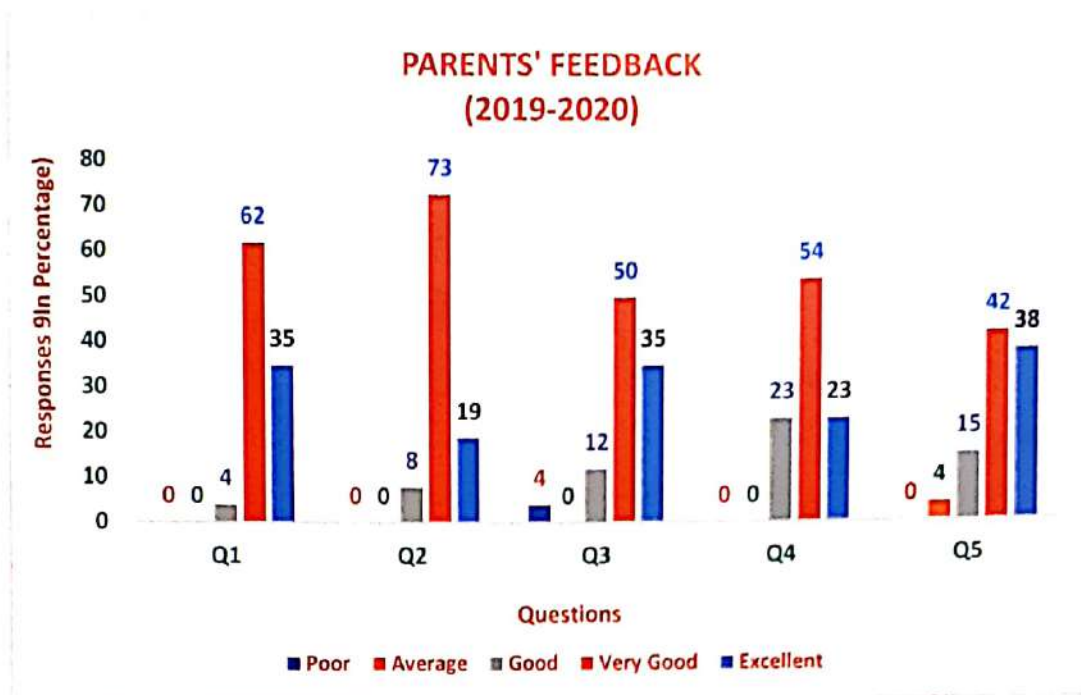
Question No.	Evaluation Criteria	Poor	Average	Good	Very Good	Excellent
Q1	Atmosphere for the holistic development.	0	0	1	16	9
Q2	Exposure for career development.	0	0	2	19	5
Q3	Environment for discussion of student's problems.	1	0	3	13	9
Q4	Faculty and non-teaching staffs responses to any query.	0	0	6	14	6
Q5	Examination system of the college.	0	1	4	11	10

2 Parents' Response in Percentage

Question No.	Evaluation Criteria	Poor	Average	Good	Very Good	Excellent
Q1	Atmosphere for the holistic development.	0	0	4	62	35
Q2	Exposure for career development.	0	0	8	73	19
Q3	Environment for discussion of student's problems.	4	0	12	50	35
Q4	Faculty and non-teaching staffs responses to any query.	0	0	23	54	23
Q5	Examination system of the college.	0	4	15	42	38


Principal
Gurucharan College, Silchar

B. Diagrammatic Analysis of Parents' Feedback



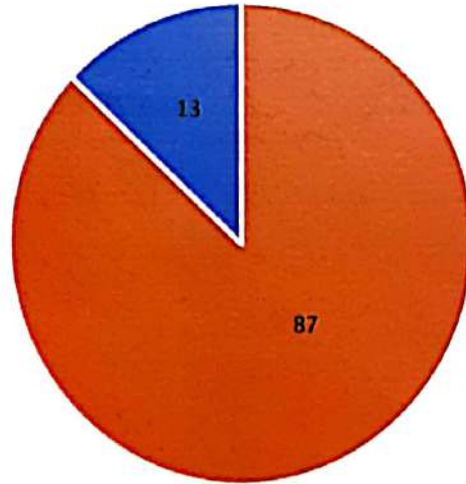
To get an overall picture of the parents' feedback, the scales: Very Good and Excellent are clubbed together under the head 'Satisfied', and the rest as 'Dissatisfied'.

	Q1	Q2	Q3	Q4	Q5	Grand Total
Poor	0	0	1	0	0	
Average	0	0	0	0	1	
Good	1	2	3	6	4	
Very Good	16	19	13	14	11	
Excellent	9	5	9	6	10	
Total	26	26	26	26	26	130
Satisfied *	25	24	22	20	21	112
<i>Percentage of Satisfied Parents</i>	96%	92%	85%	77%	81%	Overall percentage of satisfied parents = 87%
<i>Percentage of Dissatisfied Parents</i>	4%	8%	15%	23%	19%	Percentage of dissatisfied parents = 13%

*Satisfied= Very Good + Excellent

After analysing the parents' feedback, it is evident that 87% of the parents are more or less satisfied with the five parameters considered.

**OVERALL SATISFACTION LEVEL OF THE PARENT'S
(2019-2020)**



■ Satisfied ■ Dissatisfied